



## Summary of our Charges

### Upstairs Downstairs

Valid until 31 May 2022



#### Services Provided between 9am and 5pm (per staff member)

£14.50 per hour using client's products & equipment

£15 per hour using our cleaning products

#### Commercial Premises (Staff member only) – Mon – Fri 8am – 4pm

£20.95 per hour per staff member

£22.95 per hour out of above usual working time

(special arrangement)

#### Special Services for Domestic Clients

Cleaning that involves Animal or Human Waste is treated as a special service and is charged at £22.95 per hour, or £12 per half hour. This includes Dog Walking.

We also offer a 'Steam Cleaning' service, which is charged at £22.99 per hour or £12 per half hour plus travel. Carpet cleaning Service is offered under this category with a minimum of £40 charge plus travel.

There are some calls that require additional products and/or protective clothing - These calls will be charged at between £21.95 upwards per hour per staff member dependent on property. Client will be advised at the time of initial visit. Calls in this scope will be handled sensitively and as discreet as possible.

**SPECIAL SERVICE— Domestic Property Antiviral disinfectant fogging/misting is charged at £199.95 per hour, this includes 2 staff.**

We have a minimum visit length of 30 minutes .

Calls between 30 – 60 minutes are charged at full hour rate.

All visits plus travel charge of a minimum £2.50 per visit dependent on location and 50p per mile if client taken out in our vehicle.

**All prices are per staff member & designated Bank Holidays are charged at Double time.**

All service provision is subject to set up call by one of our Support Managers.

All staff are DBS checked and infection control trained.

Calls not cancelled with at least 24 hour's notice or no entry at property are subject to charge of FULL CALL CHARGED BOOKED per staff member (no discount) & mileage.

Staff will wait 15 mins for no answer calls

**A Charge of £10 per 7 days is levied on invoices unpaid after 7 days of due date (shown on invoice)**

Tel: 01298 814475 or 07707746084

[www.safehandshomecare.co.uk](http://www.safehandshomecare.co.uk)

