

Safe Hands Homecare & Upstairs Downstairs Ltd – Privacy Statement

This Privacy Statement is provided by Safe Hands Homecare & Upstairs Downstairs Ltd, 10 Fairfield Road, Buxton, SK17 7DW. Our main telephone number is: 01298 814475.

At Safe Hands Homecare & Upstairs downstairs Ltd we respect your right to privacy and the protection of your personal information. This notice sets out a summary of what we do with your information in order to run our business and provide our services to our customers. If you have any questions about this privacy statement please contact us.

How we obtain data from you

We may obtain details from you via our website, from you directly by phone, face to face, email or written correspondence. Occasionally we may obtain your details from a third party with whom you have agreed to share your information.

The information we collect

Name, Address, including contact details including email and telephone numbers. We may also collect further details regarding medical conditions and medical professional details in order to tailor services to each individual clients needs.

How do we use the information collected

The information is used to provide you with services requested, to be able to tailor our services to each clients individual needs and general administration purposes. We retain your information to enable us to provide ongoing services commissioned and to make contact should a problem arise.

Third party companies

We do not sell your details to any third party companies. Occasionally we may contact third party companies on your behalf. This will only be do an as administrative service upon clients or clients advocate request.

Websites

Our website may contain links to other websites. We cannot control the privacy of any information your provide once you have left our website

Your rights

You have the right to:
Obtain from us the personal information we hold about you.
To request, correct or update inaccurate information

To block or restrict the processing of your personal data.

To request erasure of your personal data when it is no longer necessary in relation to the purpose it was intended for.